

Real-Time Service Scheduler Integration

Create a seamless experience
for customers scheduling
online service appointments.



Motive Retail provides a flexible API solution to seamlessly connect the OEM's Digital Service Scheduler (DSS) with core dealer systems for real-time online service appointment booking by consumers.

OEM Service Scheduler Integration uses Motive's MIX API platform and STAR-based, JSON/RESTful industry APIs to ensure that you and your Dealers are tightly coordinated to give your customers the smoothest service experience possible.

MIX Service Scheduler APIs enable real-time access to dealers systems needed to:

- Determine a Dealer's Service Availability
- Prepare the Service Appointment
- Post the Appointment in the Dealer System
- Confirmation of Service Appointment Arrival

MIX Industry APIs provide a single standardized connection into multiple dealer systems eliminating the need for OEMs to work with every dealer system's unique proprietary integration methods and can be configured flexibly to support any DSS system for scheduling online service appointments.

The **MIX Network's** infrastructure already supports many of the industry's leading dealer system providers used in your dealerships today with the ability to quickly add other providers, helping you dramatically accelerate your time-to-market.